



Statement from Jerry Simon, Assistant Director of Sales

7000 Kalahari Drive
Sandusky, OH 44870

www.KalahariMeetings.com

Update from Kalahari provided at Wednesday, Jul. 20, 2016, 9:47 a.m.:

The staff referenced in the media are 11 staff members of the California delegation of the RNC. These are the only people that have gotten sick as they were all in direct contact with the original person that arrived sick. NO Kalahari staff, associates, CA delegates or other hotel guests have been infected... and that is still the case this morning.

Follow-up statement provided at Tuesday, Jul. 19, 2016, 5:00 p.m.:

Because of the nature of our business and the hundreds of thousands of guests that stay with us each year, we have very rigid sanitation protocol. On a daily housekeeping basis, we treat every room and all surfaces in the room like it could have contamination... which can come in many forms. Due to the sheer volume of people coming in and out of the resort, this is a necessity to best ensure a clean and sterile environment for our guests.

In situations where we know a particular guest, or guests, may have contaminated an area or room, we do take extra precautions, as deemed appropriate to the situation. Relative to the current guests that apparently have some sort of virus, these rooms will be taken out of commission upon their departure. We are working directly with our local health officials as to the best procedures to sterilize all aspects of these rooms and areas before we put them back into commission. If a third-party sterilization provider is the recommended course of action, that is what we will do.

Jarrold, the health and safety of our guests is our number one priority or our ownership and staff. Though there is no fool-proof way of ensuring that people don't bring in contagious situations, we are committed to being pro-active in isolating these situations when they occur, then proceeding with sanitation standards that exceed industry norms and expectations.

If you have any OSAE Conference attendees that have further questions, please direct them to me. If I do not have the answer, I will be able to research and provide answers as requested. Thank you for your understanding as we work together to ensure a quality and healthy experience for the OSAE conference attendees and their families.

Initial statement provided on Tuesday, Jul. 19, 2016 at 1:55 p.m.:

The waterpark and resort is open and operational for all guests. There is currently no evidence to support any illness originating at Kalahari Resorts. As a proactive precaution, we have been working with all appropriate health department officials to reconfirm that sanitation levels are being met daily.

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